



Fiscal and Management Control Board Transportation Board Room

10 Park Plaza September 18, 2017 12:00 p.m. **MEETING MINUTES**

Present: Chairman Joseph Aiello, Director Brian Lang, Director Steven

Poftak and Director Brian Shortsleeve

Quorum Present: Yes

Others Present: Secretary Pollack, Luis Ramirez, Jeff Gonneville, John

Englander, Owen Kane, David Block-Schachter, John Lozada, Nathan Peyton, Jamey Tesler, Mike Abramo and Laurel

Paget-Seekins

PROCEEDINGS:

At the call of Chairman Aiello, a meeting of the Fiscal and Management Control Board was called to order 12:09 p.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

The Chair opened up the public comment period.

The first speaker was Steven Kaiser who commented on the challenges of PowerPoint presentations and on-time performance. Next, Mike Vartabedian, business agent for Local 264, International Alliance of Machinists (IAM), commented on one of the incentives for the bonus plan for the GM bonus as it related to outsourcing bus maintenance.

Next, Craig Hughes, Special Representative for the IAM, commented on TransDev North America and its senior management, as it related to the outsourcing of bus maintenance.

Next, Jim McCarthy, Alliance of Unions and Paul Dion, IAM, machinists at Lynn Garage commented on bus maintenance privatization.

Next, Louise Baxter commented on bus maintenance and cashless cash collection.

Next, Marilyn MacNab commented on The Ride and Global Contact Services.

The last speaker was Carl Seglem, who commented on AFC 2.0, fare policies, the Red Line and lack of communication to customers.

Next, Chair Aiello thanked Steven Poftak for his commitment and service to the MBTA as Interim General Manager, followed by Director Brian Lang, Director Brian Shortsleeve, concluding with Secretary Pollack and a photo-op and presentation of plaques.

Next, Secretary Pollack announced that General Counsel John England was nominated to the Appeals Court and thanked him for providing counsel and advice to the Board.

On motion duly made and seconded, it was;

VOTED: to approve the minutes of the August 14, 2017 meeting.

Director Poftak abstained from voting.

Chairman Aiello welcomed Luis Ramirez, the new General Manager and asked him to present Agenda Item D, the General Manager's report. Mr. Ramirez commented on his observations of his first week as General Manager. Mr. Ramirez continued with outlining his priorities: key performance factors; organizational transformation; human capital; customer experience and performance; and capital/delivery/state-of good repair, as set forth in the attached document labeled "GM Report, September 18, 2017."

Next, the Chair called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item E, the Report from the Deputy General Manager. Mr. Gonneville began his remarks by updating the Board on the Red Line improvements and discussed on-time performance; Red Line signal reliability and other short term initiatives for the Red Line. Discussion ensued.

Mr. Gonneville continued his report and discussed Winter Preparedness. He provided a winter 2016/2017 overview and what Operations had already begun

to prepare with MBTA Service, Railroad Operations and the RIDE. Mr. Gonneville said the preparedness focused on infrastructure, rail vehicles, bus/non revenue vehicles, commuter rail, management and communications with varying target dates of November and December.

Chief Technology Officer David Block-Schachter contributed to the DGM report by discussing the launch of the new MBTA website, as set forth in the attached document labeled "Deputy General Manager Report, September 18, 2017." Discussion ensued.

Next, Chairman Aiello asked MassDOT Deputy Chief of Staff Nathan Peyton to present Agenda Item F, the FMCB Calendar. Mr. Peyton reviewed upcoming agenda items with the Board, as set forth in the attached presentation labeled "FMCB Public Schedule, September 18, 2017." Discussion ensued.

The Chair called upon Chief Technology Officer David Block-Schachter to present Agenda Item G, an update on AFC 2.0. Mr. Block-Schachter provided an overview and update of AFC 2.0 including customer suggestions, technical evaluation topics, and accessible device design as set forth in the attached document labeled "AFC 2.0 Procurement Update, September 18, 2017." Discussion ensued.

Next, Chair Aiello called upon John Lozada, Manager of Federal Programs for MassDOT/MBTA to present Agenda Item H, an update on the FTA Triennial

Report. Mr. Lozada said the Title VI Program is a statement of the MBTA's compliance in meeting Federal Transit Administration requirements to have in place required policies for public facing civil rights in place. He provided the Board with an overview of the Title VI Program that ensures federal funds are not spent in a way that encourages, subsidized, or results in discrimination, as set forth in the attached document labeled "FTA Triennial Report, Overview, Triennial Monitoring Results, and Next Steps, September 18, 2017." Director of Strategic Initiatives Laurel Paget-Seekins contributed to the presentation. Discussion ensued.

On motion duly made and seconded it was, by roll call;

Chairman Aiello Yes

Director Lang Yes

Director Poftak Yes

Director Shortsleeve Yes

VOTED: To enter into Executive Session for a discussion of strategy related to real estate, collective bargaining and non-union personnel at 2:24 p.m.

Document relied upon for this meeting:

Minutes of August 14, 2017 GM Report, September 18, 2017 Deputy General Manager Report, September 18, 2017 FMCB Calendar, September 18, 2017 AFC 2.0 Procurement Update, September 18, 2017

FTA Triennial Report, Overview, Triennial Monitoring Results, and Next Steps, September 18, 2017